



# Enterprise. Data. Revenue!

## Crawl

- Performs simple tasks with oversight from SP.
- Performs intermediate tasks with assistance from SP counterpart.
- Shadows SP counterpart on advanced tasks and troubleshooting activities.

## Walk

- Performs simple tasks independently.
- Performs intermediate tasks with SP oversight.
- Participates with SP counterpart on advanced tasks and troubleshooting activities.

## Run

- Performs simple to intermediate tasks independently.
- Performs advanced tasks and troubleshoot issues independently.
- Still may require input from SP.

## Role Transition

- Performs all tasks independently.
- Ownership of role has transitioned to FTB.
- SP continues to manage project work until system transition.

Crawl

Walk

Run

Role Transition